



Customer Advice

MYSKY HDi contains a hard disk drive, equivalent to a desktop computer. Hard disk drives are sensitive to movement whilst they are connected to your power supply. Any sudden jolt to the unit whilst in operation could cause damage to the hard disk drive which could result in loss of your recordings.

1. To avoid possible damage to the internal hard disk, do not pick up or otherwise move MY SKY HDi while it is connected to the mains supply. If you want to move MY SKY HDi, first stop any recording, then put MY SKY HDi into standby and wait 60 seconds before disconnecting it. This will allow enough time for the hard drive to stop spinning and lock into place so damage is not incurred to your recordings.
2. Please ensure MY SKY HDi is not dropped or given a sudden jolt.
3. If it is necessary to transport MY SKY HDi, please ensure it is well wrapped and boxed during transportation.

Please note that it is in your best interest to ensure you look after the unit so you can continue accessing the programming you have recorded. Following these instructions will minimize that risk.

Further information may be obtained on SKY's website:

www.skytv.co.nz

or call SKY Customer Services team on 0800 759 007