Welcome to MY SKY

Thank you for choosing SKY. This User Guide provides you with instructions on how to use MY SKY and its remote control.

MY SKY

MY SKY (SKY Digital's Personal Digital Recorder) receives digital information via satellite, decodes this information and sends it to your TV.

This includes all the SKY Digital services - from SKY Digital channels and the SKY Digital guide, to SKY Box Office and SKY Games.

As well as this, MY SKY allows you to record and play back TV programmes - allowing you to timeshift your favourite shows to a time when it is convenient for you to watch them! You can even use MY SKY to rewind or pause live TV - then resume watching from the rewind or pause point and fast-forward to catch up with live TV.

MY SKY is intended for timeshifting your viewing and not for permanent storage or as an archive. Your recordings will be lost if a hardware fault develops in the MY SKY decoder or SKY Card, or if a major software upgrade requires a reformat of the hard disk.

Recordings cannot be transferred between multiple MY SKY units.

Individual programmes may delete once the licence period has expired.

All MY SKY functions require a current SKY Digital subscription.

MY SKY has an internal hard disk. It also has the ability to tune to 2 digital channels at once, which allows you to record one digital channel while watching a different one, or while using an Active service such as Games.

Updates to MY SKY

From time to time, MY SKY may be updated. Updates will usually occur automatically. You should not unplug MY SKY from the power point unless instructed to do so, as this may affect the installation and the availability of any updates which may occur.

Updates provide enhanced features and new screens may become available. Although any new screens may look a little different from those described in this User Guide, you will be able to use the same techniques (e.g. highlight and select) to navigate around the screens.

Getting in touch with SKY

If you have any questions about your new SKY service please call your Service Provider.
For your safety

MY SKY has been manufactured to meet international safety standards. To obtain the best results and operate MY SKY safely it is important that you read the safety instructions below. The MY SKY ratings label is positioned on the underside of the appliance.

*If you have any doubts about the installation, operation or safety of MY SKY, please consult SKY.*

**WARNING!**

Remember that contact with 230V AC power can be lethal or can cause a severe electric shock. To avoid this risk:

- Never remove the top cover from MY SKY as there are high-voltage live parts inside. There are no user-serviceable parts inside MY SKY.
- Make sure that all electrical connections are safe and secure.
- Do not connect any of your equipment (MY SKY, TV, video recorder etc.) to the power supply until you have properly connected all the other leads.
- Disconnect MY SKY from the power supply (by switching off the power at the power point and then disconnecting the MY SKY power lead from the power point on the wall) before you disconnect any other equipment from its rear panel.
- Never push anything into the holes, slots or other openings of the MY SKY case (except your SKY Card, into its correct slot).

**CAUTION!**

- To ensure a free flow of air around MY SKY, allow at least 10cm of space above and around MY SKY.
- Never stand MY SKY on soft furnishings or carpets. Do not cover any ventilation slots.
- Never place MY SKY in an unventilated cabinet or on top of a unit which emits heat (e.g. a TV).
- If MY SKY is placed with other items of audio/video equipment in a cabinet, make sure all items have sufficient space all around them, to allow ventilation and prevent overheating.
- Do not stack items of audio/video equipment in a crowded space.
- Do not use or store MY SKY in hot, cold, damp or dusty places.
- Never put anything on MY SKY which might melt, drip or spill into it. Never stand objects filled with liquids, such as vases, on top of MY SKY.
- Never place naked flame sources, such as lighted candles, on top of MY SKY.
- Do not pick up or otherwise move MY SKY while it is connected to the mains supply. If you want to move MY SKY, first disconnect it, then wait at least 30 seconds before continuing.
- If you move MY SKY between different locations at different temperatures, allow it to reach room temperature before you apply power to it.
Getting started

❖ Switching MY SKY on and off

Whenever you are not using MY SKY you should put it into standby. You should not unplug it or switch it off at the power point, unless instructed to do so.

◆ To put MY SKY into standby, press Ø.

The standby light on the front panel shines red.

◆ To take MY SKY out of standby and switch it on, press SKY (or Ø again).

The standby light on the front panel shines green.

Note

You can also press guide, box office, active or planner to take MY SKY out of standby.

❖ Changing channel

You can change the channel by using:

◆ the ch + and ch - buttons;
◆ the number buttons (channel numbers are always three digits, for example press 008 to select channel 8);
◆ the back (Ø) button to remove any onscreen display, then, when the screen is clear, press the back (Ø) button again to take you to the previous channel you were viewing; or
◆ one of the on-screen methods described in the following sections.

When you change channel, a banner (the i-search banner) displays briefly to show information about the channel. It automatically disappears after a few moments, or you can press back (Ø) to remove it immediately.

For more information about the i-search banner; see page 7.

Blocked channels

Sometimes you might change channel to a blocked channel or programme. This means the channel or programme has been restricted by your Parental Control settings, so you will not be permitted to view it simply by changing channel to it.

To unblock the channel or programme, you will need to enter your PIN. For more information, see page 44.

❖ Changing the volume

◆ To change the volume, press vol + or vol -.
◆ To turn the sound on or off, press mute (梈).
Getting started

❖ What is the SKY Digital Guide?

The SKY Digital Guide helps you to experience the most out of SKY. It is an easy-to-use on-screen guide to your SKY service. All of the SKY Digital Guide features are controlled by using your SKY remote control. The SKY Digital Guide allows you to:

◆ watch programmes and at the same time find out what is showing on other channels;
◆ see on-screen TV programme listings seven days ahead;
◆ order SKY Box Office movies, sports and events;
◆ set reminders for future programmes using the Personal Planner;
◆ set MY SKY to record programmes on now or showing in the future;
◆ watch programmes you have recorded;
◆ access a range of Active Services, such as games you can play using your remote control;
◆ change settings on MY SKY, including the Parental Control settings, to make sure MY SKY works how you want it to.
Getting started

❖ Using your SKY remote control with the SKY Digital Guide

Whichever section of the SKY Digital Guide you are looking at, you always use your remote control in the same way.

❖ To display any section of the SKY Digital Guide, press the corresponding button on your remote control, for example, to display SKY Box Office, press box office.

❖ Use the arrows to move the highlight around the screen, then to choose the highlighted item, press select.

❖ On many of the SKY Digital Guide screens, you use the colour buttons to choose options or change the display. When a colour button is displayed next to an option, press the same colour button on your SKY Remote Control to choose that option.

❖ Press the number buttons to enter numbers on the screen. You can also use the number buttons as a short-cut, whenever a numbered list is shown. You can use the number buttons to write the letters and symbols marked on the buttons onto the screen. Press the button once for the first letter, and again for the next letter, until the letter you want is displayed (similar to sending text messages with your mobile phone).

❖ To see information about a highlighted programme, press i.

❖ To remove any screen and go back to the previous SKY Digital Guide screen, press back (othy).

❖ When full screens of listings are displayed, you can press ch + and ch - to ‘page up’ and ‘page down’ a full screen of listings.

❖ To return to watching digital television, press SKY.
Getting started

❖ Using your SKY remote control to record and watch programmes

The buttons on your SKY remote control that you use to record and watch programmes are towards the centre of your remote control and are described below. These buttons can be used in the same way in various places, for example, you can press R to record while you are watching TV, or when a programme is highlighted in the Guide, Box Office or Personal Planner. The full range of possibilities with these buttons are described throughout this User Guide.

- To record a programme, press R.
- To rewind a programme, press rewind (←).
- To pause a programme or start a ‘Live Pause’ recording, press pause (II).
- To play a recorded programme, or restart a paused programme, press play (▶).
- To fast forward a recorded programme, press fast forward (▶).
Getting started

❖ Using the i-search banner

You can display the i-search banner to find out:

◆ what is showing on any channel, now and later on;
◆ more about a programme you are interested in.

You can then use the i-search banner to:

◆ tune to a programme you want to watch;
◆ record the programme you are watching, or a programme on a different channel;
◆ set a reminder for a future programme;
◆ set MY SKY to record a future programme.

While the i-search banner is displayed, you can continue to watch the current channel.

Displaying the i-search banner

❖ To display the i-search banner, press i (or select).

❖ To see the programmes showing on different channels, press ▲ or ▼ to scroll through the channels.

❖ To see what programmes are on at different times, for up to the next six hours, on the channel listed in the i-search banner, press ► or ◄ to scroll through the times.

❖ To display the i-box, to show more information about the current or next programme on any channel, press i again (see page 9).

❖ To remove the i-search banner without changing channel, press back (☞), or wait a few moments - it disappears automatically.
Getting started

Watching a programme
If you see a programme you want to watch, press select.
If the programme is on now, MY SKY tunes to it automatically; if it is on at a later time, a reminder will be set.

Instantly recording a programme
If you see a programme in the i-search banner that you want to record, press R to record it.
If the programme is on now, MY SKY starts recording instantly. If it is on at a later time, MY SKY will record the programme when it starts.
An R symbol (see right) displays on the i-search banner; next to the programme, to show you the programme is selected for recording. The programme is also added to your Personal Planner (see page 21).
For more information about recording programmes and using your Personal Planner, see ‘Personal Planner’ on page 21 and ‘Recording programmes’ on page 27.

Note

If you are using Instant Rewind (see page 13) when you press R, the recording will start from the earliest point in the programme that you could rewind to. Depending on your settings, this may be up to 60 minutes before live TV.

Setting a reminder
If you see a programme in the i-search banner that you want to watch, but it is on at a later time, press select.
MY SKY sets a reminder for you. This means, the programme is added to your Personal Planner (see page 21) and a clock symbol (see right) displays on the i-search banner; next to the programme, to show you the programme has been added to your Personal Planner.
When the programme is about to start, a reminder message displays to let you know.
Getting started

❖ Displaying the i-box

While the i-search banner is displayed, you can view the i-box, which gives extra information about the programme listed in the i-search banner:

❖ While the i-search banner is displayed (see page 7), to view the i-box, press i.

The i-box includes a programme synopsis (summary) and codes and symbols which provide you with additional information about the programme. These are explained below and on page 10.

❖ To remove the i-box, press i again.

Viewing Closed Captions

Closed Captions are a transcription of the audio soundtrack, displayed on-screen. If Closed Captions are available you can choose whether you wish to see them or not - (see page 41 or page 55). The Closed Captions symbol (see page 10) displays on the i-search banner and i-box when Closed Captions are available.

Note

Closed Captions are only available for live viewing; they are not available during playback of recordings, in live-pause mode or instant rewind mode.

Codes and symbols in the programme information screens

The i-box may include symbols and codes giving particular information about programmes.

The list on page 10 provides an explanation of these symbols and codes.
## Getting started

### Symbols | Explanations
--- | ---
🕒 | The start and finish times of the programme.
🗹 | Classification symbol (see below for classification codes).
🗹 | The programme is shown in widescreen format.
🗹 | Closed Captions are available for this programme. (For more information about Closed Captions, see pages 41 and 55.)
🗹 | Subtitles are available for this programme.
🗹 | Dolby Digital 5.1 or Dolby Surround. If your TV has Dolby Digital decoding capabilities, you will experience enhanced sound on this programme.
🕒 | Shows that a reminder has been set for the programme.
🗹 | Shows that the programme has been selected for recording.

### Classification codes
- **G**  
  Approved for general exhibition.
- **PG**  
  Parental guidance recommended for young viewers.
- **M**  
  Suitable for mature audiences.
- **16**  
  Approved for exhibition only to persons 16 years and over.
- **18**  
  Approved for exhibition only to persons 18 years and over.

### Content codes
- **C**  
  Content may offend
- **L**  
  Language may offend
- **V**  
  Contains violence
- **S**  
  Sexual content may offend
Getting started

⚠ Using Live Pause

- While you are watching a TV programme, you can pause it at any moment you want - just press pause on your SKY remote control.

  The TV picture and sound 'freeze', and MY SKY starts recording the programme.

- When you want to continue watching the programme from the Live Pause point, press pause again, or press play.

  A symbol briefly displays on-screen (see right). The number shows the number of minutes you are 'behind' the actual live TV programmes.

  While you are watching the Live Pause recording, you can use pause, play fast forward and rewind to move through the recording.

  Symbols display on your TV screen to show you what is happening (see page 74), and the lights on the playback indicator light up (see page 62). If you rewind back to the start of the recording, the picture freezes. If you fast forward to the end of the recording, MY SKY takes you back to normal TV viewing.

  While you are watching the Live Pause recording, MY SKY continues recording the programme until it finishes. However, you can press SKY at any point to stop Live Pause and resume normal TV viewing.

  If you change channel, or launch an interactive application, Live Pause will stop and any recording via Live Pause or Instant Rewind (see page 13) is deleted.

Note

When you use Live Pause MY SKY caches the programme, but it is not added to your Personal Planner.

To record the programme to your Personal Planner; to watch it in the future, press the record button (see page 27).
Getting started

Using other SKY Guide features while you are using Live Pause
While you are using Live Pause, you can use the i-search banner (see page 7) to find out what is showing now and later. However, you cannot display the i-box (see page 9) to find out about other programmes - you can only display the i-box for the Live Pause programme.
While you are using Live Pause, you cannot use Guide, Box Office, Active or your Personal Planner. If you want to use these you must stop (exit) Live Pause. Also, Closed Captions are not available whilst you are using Live Pause. If you select one of these options while you are using Live Pause, a message displays.

![Message](image)

- To continue Live Pause, press back (2).
- To stop Live Pause (and delete your Live Pause recording) press select. The screen for Guide, Box Office, Active or your Personal Planner displays.

Note
To use Live Pause, you must have a SKY Digital subscription.
**Getting started**

- **Using Instant Rewind**

  The Instant Rewind feature is factory set to 60 minutes, (see pages 51 to 53 to change). If the feature is set to 5, 15, 30 or 60 minutes, at any time you are watching TV, you can rewind the programme you are watching to catch something you missed. Note, if you change channels the cached recording is deleted and MY SKY begins another cached recording of the channel you changed to.

  - To start Instant Rewind, press **rewind** on your SKY remote control. Depending on your settings, you can rewind up to 60 minutes before live TV. You can increase the rewind speed by pressing **rewind** again. (To slow down the rewind speed, press **fast forward**.)
  
  - When you reach the point you want to watch from, press **play**. A symbol briefly displays on-screen (see right). The number shows the number of minutes you are ‘behind’ the actual live TV programmes.

  You can continue watching the entire programme from that point - MY SKY will continue recording until the end of the programme. Or you can press **fast forward** to catch up with normal TV again.

  While you are watching an Instant Rewind recording, symbols display on your TV screen to show you what is happening (see page 74), and the lights on the playback indicator light up (see page 62).

  You can press **SKY** at any point to stop Instant Rewind and resume normal TV viewing.

  If you change channel, or select Guide, Box Office, Active or your Personal Planner, this will stop and delete Instant Rewind.

  Closed Captions are not available whilst you are using Instant Rewind.

  **Note**

  The Instant Rewind feature is 60min by default. To change Instant Rewind settings, see page 51.
SKY Digital Guide

Guide

The Guide provides you with a listing of all programmes available on all channels for up to seven days, making it easy to find the programmes you want to watch.

- To see your Guide, press guide on your SKY remote control.

TV listings are displayed as follows:

- **All Channels** - all programmes on all channels for today and the week ahead, listed by channel number.

- **Entertainment, Movies, Sport, News & Documentaries, Kids & Family, Lifestyle & Leisure, Music & Radio, and Special Interest** - programmes for up to seven days, in the channel genres shown, listed by channel number.

- **Programmes By Time** - programmes on all channels, sorted into the programme genres, listed by start time.

Note

Occasionally, for example if you are recording two programmes at the same time, you will not be able to use the Guide to see listings for up to seven days. However, you can still display the Guide to find out current information.
SKY Digital Guide

Finding a programme
There are a number of ways to search for a programme. You can search by full listings, channel genre by channel, or programme genre by time.

Searching by All Channels

◆ To choose a programme from the full listings, press **guide** on your SKY remote control, highlight ‘All Channels’ then press **select**. The All Channels screen displays.

<table>
<thead>
<tr>
<th>All Channels</th>
<th>Today</th>
<th>5.00pm</th>
<th>5.30am</th>
<th>6.00pm</th>
</tr>
</thead>
<tbody>
<tr>
<td>11 SKY 1</td>
<td>Indy Car Se. Try Time</td>
<td>Sainsbury</td>
<td>6.30am</td>
<td></td>
</tr>
<tr>
<td>12 SKY Sport 1</td>
<td>England V Australia 1st Test Day 5 M.</td>
<td>6.30am</td>
<td></td>
<td></td>
</tr>
<tr>
<td>13 ESPN</td>
<td>Around The World</td>
<td>Pardon The Sportsman</td>
<td>6.00pm</td>
<td></td>
</tr>
<tr>
<td>14 Trackside</td>
<td>Trackside back at 10.30am</td>
<td>6.00pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>15 Rugby Channel</td>
<td>Promotion/Refugee Rep.</td>
<td>6.00pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>20 Movies 1</td>
<td>George Of The Jungle</td>
<td>6.00pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>21 Movies 2</td>
<td>Picture Perfect</td>
<td>6.00pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>22 MCM</td>
<td>Domino</td>
<td>6.00pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>23 RTF</td>
<td>Things To Do In Denver When</td>
<td>6.00pm</td>
<td></td>
<td></td>
</tr>
<tr>
<td>24 TCM</td>
<td>Northwest Passage</td>
<td>6.00pm</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The start times and the day are shown at the top of the listings.

◆ To see what programmes are on at different times, press ▶ or ◄.
◆ To move through the list of channels, press ▲ or ▼.
◆ You can use the **red** (page up) and **green** (page down) buttons on your remote control to see the previous or next section of the channel listing. (You can also use the **ch +** and **ch -** buttons to do this.)
◆ Use the **yellow** (+24 hours) and **blue** (-24 hours) buttons on your remote control to move forward and backwards by 24 hours through the listings.
◆ To display the i-box (see page 9), press **i**.
◆ To remove the All Channels listing, press **back (Esc)** or **SKY**.

Searching by Channel Genre
If you know what type of channel you want to watch, you can search by channel genre, such as Sport.

◆ To choose a programme by channel genre, press **guide**. Highlight a channel genre then press **select**. The listings screen for that channel genre displays.

You use this screen in the same way as the All Channels screen.
**SKY Digital Guide**

**Searching by Time**
If you want to see a list of all the programmes showing at a particular time, you can search by programme time.

- To choose a programme by time, press **guide**, highlight ‘Programmes By Time’ then press **select**.

The Programmes By Time screen displays.

- Highlight one of the programme genres listed, then press **select**.

The listings screen for that programme genre displays, with the programmes listed in the order they are showing.

- To move through the list of programmes, press ↑ or ↓.
- On some screens you can choose to view by sub-genre. Press a colour button (shown at the bottom of the screen) to choose the sub-genre you want.
- Different sub-genres may be available. Press ◄ or ► to view all the available sub-genres.
**SKY Digital Guide**

**Choosing a programme to watch or set a reminder for**

- When you see a programme you want to watch, highlight it then press select.

If the programme is on now, **MY SKY** tunes to it immediately.
If the programme is on later, **MY SKY** sets a reminder for you. Your Personal Planner displays, showing the programme you have just added, together with a reminder symbol next to it (see right). For more information about your Personal Planner, see page 21.

**Choosing a programme to record**

- When you see a programme you want to record, highlight it then press R.

If the programme is on now, **MY SKY** starts recording instantly. If it is on at a later time, **MY SKY** will record the programme when it starts.
Your Personal Planner displays, showing the programme you have just added, together with an R symbol next to it (see right). For more information about your Personal Planner, see page 21. For more information about recording programmes, see page 27.

- To redisplay the Guide, press back (2).

**Notes**

Some programmes may be 'SKY Box Office' programmes, which means you need to purchase the programme before you can watch or record it. If this is the case, you will see a message with the programme details and purchase price. For more information, see page 19.
If you choose a programme that is on a channel to which you do not currently subscribe, a message will display to explain how you can include the channel in your subscription.
**SKY Box Office**

- **SKY Box Office**

  You can use your remote control to order movies, sports, events and adult programmes through SKY Box Office.
  - To look at the SKY Box Office screen, press **box office**.

  ![Sky Box Office Menu]

  The listings may vary, depending on what is available from SKY Box Office. For example, you may be able to select from:
  - **Now Showing** - movies on now or starting within the next three hours;
  - **Session Times** - movies showing over the next three days;
  - **New Releases** - the latest movies available on SKY Box Office;
  - **Movies A - Z** - movies listed in alphabetical order;
  - **Events** - other box office events such as concerts or sports events;
  - **Adult** - Adults Only programmes.
**SKY Box Office**

**Purchasing a SKY Box Office programme**

You can order a SKY Box Office programme to watch or record as follows:

1. From the SKY Box Office screen, choose a SKY Box Office listings screen, (highlight your choice then press `select`).
2. Use the `arrows` to highlight a programme.
3. If you want to display the i-box, press `i` (see page 9). To remove the i-box, press `back` (�).
4. If you want to watch the programme, press `select`. (If the programme is starting later, MY SKY will set a reminder for it.)
   If you want to record the programme, press `R`.

Information about the SKY Box Office programme you have selected will then be displayed, including the start time, channel and purchase price.

5. If there is more than one start time available, use the `arrows` to select the start time you want, then press `select`.
   (If you wish to choose a different programme, press `back` (�) to view more choices, then choose a different programme and press `select`.)
6. When you have decided on your programme and start time, to continue with the purchase, press `select`.

If you have used Parental Control (see page 44) to set viewing or purchase restrictions, you may need to enter your PIN.

7. If you need to enter your PIN, use the `number` buttons to enter it.

**Watching a SKY Box Office programme**

If you pressed `select`, and the SKY Box Office programme is about to start, MY SKY tunes to it.

If the programme is on at a later time, it is added to your Personal Planner. A reminder will appear when the programme is about to start.

* Press `select` to watch the programme. (If you prefer, you can press `R` to record the programme instead - see the next section.)

**Recording a SKY Box Office programme**

If you pressed `R`, and the SKY Box Office programme is about to start, MY SKY starts recording.

If the programme is on at a later time, it is added to your Personal Planner. MY SKY then records it at the chosen time.

For full information about recording programmes, see page 27.
**SKY Box Office**

**Watching recordings of SKY Box Office programmes**
If you have recorded a SKY Box Office programme, but not yet watched it, it remains in your Personal Planner for a fixed amount of time before it is deleted. Some programmes may remain in your Personal Planner for up to seven days if you do not view them.

**Note**
If you do not watch the programme, MY SKY will automatically delete the recorded programme at the specified time.

**You will be charged for the programme when you begin playing back the recording.** Once you start playing a SKY Box Office recording, you will have a period of time in which you can watch it as many times as you like, at no extra charge. You may be allowed to play a SKY Box Office movie for 24 hours. When this time period is up, MY SKY will automatically delete the recording.

The amount of time you have left to watch, or begin watching a recording is shown on the programme’s i-box.

**Notes**
As an alternative to using the Box Office listings, you can use the Guide (see page 14) or i-search banner (see page 7) to choose a SKY Box Office programme. Press select to choose the programme and then follow the instructions above starting from step 3.

To order SKY Box Office programmes via your SKY remote control, MY SKY must be connected to your telephone line. This will have occurred as part of your SKY installation process.
Personal Planner

Your Personal Planner helps you plan all your TV viewing. It shows:

- all the programmes you have recorded, and tells you whether or not you have watched them;
- all the programmes you have set MY SKY to record in the future;
- all the programmes for which you have set a reminder.

It also allows you to select programmes to 'Keep', and to create a Playlist so you can playback a sequence of recorded programmes.

Whenever you record a programme, choose a programme to record later, or set a reminder, it is automatically added to your Personal Planner (unless there is a clash - see pages 26 and 29).

- To view your Personal Planner, press **planner** on your remote control.

Your Personal Planner provides the following information about the listed programmes:

- The name of the programme and the channel it is on;
- The day and start time for future programmes;
- The classification code (if available);
- If the programme has been recorded, information about the recording is shown, as follows:
  - **Recording** - the programme is currently being recorded.
  - **Recorded** - the programme has been recorded in full (but has not yet been watched).
  - **Part recorded** - part of the programme was recorded (but has not yet been watched). To find out why only part of the programme was recorded, highlight the programme, then press **i** to display the programme's i-box.
**Personal Planner**

Viewed - you have watched all or part of a programme. This may be a fully-recorded or part-recorded programme, or even one that is still recording.

Failed - you selected the programme for recording, but the programme did not record. To find out why highlight the programme, then press i to display the programme’s i-box.

Clashed - you selected the programme for recording, but it did not record because it clashed with another recording. For more information about recording clashes, see page 29.

Playlist - you have selected a recorded programme for sequential playback. For more information, see page 38.

You can display the i-box to see extra information about a highlighted programme:

- Press i to display the i-box.

More details about the i-box are on page 9. In addition to the standard information, the i-box for a recorded programme shows information about the status of the recording, the time the recording was made, and the disk space used by the recording.

- To remove the i-box, press i again.

If the list of programmes is too long to see all at once, you can use the ch + and ch - buttons to see the next or previous page of your Personal Planner.

**Note**

The maximum number of reminders you can set is 50; the number of recordings is limited only by the disk space available.

**Symbols in your Personal Planner**

The following symbols may appear next to items in your Personal Planner:

*Reminder symbol* - shows that the programme has been selected for a reminder.

*Record symbol* - shows that the programme has been selected for recording.

*Keep symbol* - shows that a recorded programme or a programme selected for future recording has been marked to ‘Keep’. This means that the programme will not be automatically deleted, for example when MY SKY’s disk is nearly full.

*Series Link symbol* - shows that the programme is one of a series and you have selected it for Series Link. For more information, see page 24.
Personal Planner

Using your SKY remote control’s colour buttons

Depending on the programme that is highlighted in your Personal Planner, you may be able to use the colour buttons on your remote control to select one or more of the following. If a colour button is available, the option is shown at the bottom of the screen.

- If the highlighted programme is a recorded programme, you can press the red 'Playlist' button to add the programme to your Playlist (see page 38).
- If the programme is part of a series, you can press the green 'Series Link' button to make sure the following episodes are automatically added to your Personal Planner (see page 24).
- You can press the yellow 'Delete' button to remove any programme from your Personal Planner (see page 24).
- You can press the record button to change a programme reminder into a future recording or a future recording into a reminder.
- If the highlighted programme is a recorded programme, or has been selected for future recording, you can press the blue 'Keep' button to mark it to 'Keep'. This means that the programme will not be automatically deleted, for example when MY SKY’s disk is nearly full. You can also press the blue button to remove the 'Keep' setting, but note that if Kept programmes are PIN-protected you must enter your PIN to do so (see page 49).

MY SKY’s disk space

At the top of your Personal Planner there is disk space indicator (a coloured line). The length of the line (in light blue) shows you the total amount of space that is already used, and the number above tells you the percentage of disk space that is still available.

When you highlight a recorded programme, a portion of the light blue line turns yellow. This shows you how much of the disk space is used by that programme.

To find out exactly how much space each programme takes up (or an estimate of how much space it will take up, if it is a programme selected for future recording), press i to display the programme’s i-box.

For more information about disk space, see page 31.

Schedule changes

If the start time of a programme changes by up to 6 hours, your Personal Planner is automatically updated. So, if you have set a reminder for a programme, you still see the reminder when the programme is about to start; or if you have selected a programme to record, MY SKY will still start recording at the correct time.

However, if programme start time changes by more than six hours, the programme will be removed from your Personal Planner and you will
Personal Planner

need to set a new reminder, or set the programme to record again. See also Recording Clashes on pages 29 to 30.

Using Series Link

If the green 'Series Link' colour button option appears on-screen when you highlight a programme in your Personal Planner, this means the programme is one episode of a series, on that channel.

- If you want to watch or record future episodes in the series, press the green 'Series Link' button.

The Series Link symbol (see right) is then shown next to the programme, indicating that the link is set.

If you selected the programme for future recording, the future episodes in the series will also be set for recording.

Deleting a programme from your Personal Planner

If you wish to remove a programme from your Personal Planner, you can do so as follows:

- Highlight the programme, then press the yellow colour button.
- To remove a series link, highlight the last episode in the Planner that is part of the Series Link and press the green button: the series link icon will be removed. Deleting the last episode in the Planner that is part of a series link also removes the series link.

If the programme is one that has been selected for a reminder, or for future recording, it is deleted immediately.

If the programme is a recorded programme, it is deleted immediately, and the message 'Deleting' displays while the programme is removed from the disk.

For some programmes, for example those which have been marked for 'Keep', a message appears asking you to confirm the deletion.

- To cancel the deletion and redisplay your Personal Planner, press back (\(\uparrow\)).
- To confirm the deletion, press select, or, if Kept programmes are PIN-protected (see page 49) use the number buttons to enter your PIN.

Note

Once you have deleted a recorded programme from your Personal Planner, you cannot recover it.
Personal Planner

Watching a programme when you see the reminder

One minute before a programme for which you have set a reminder is due to start, your Personal Planner displays a reminder message on your TV screen.

◆ To watch the programme, press select.
◆ To record the programme, press R.
◆ To carry on watching the programme you are already watching, without changing channel or recording the programme, press back (çı).

Notes

In order for reminders to be displayed, MY SKY must be switched on and you must be watching TV via MY SKY.
You can change the settings for when the reminder displays (see page 50).
**Personal Planner**

**Reminder clashes**

If a programme you have selected for a reminder is on at the same time as another reminder you have previously selected, a message will appear asking you what you want to do.

- To keep all the programmes in your Personal Planner, press **select**.
- To cancel the programme you have just selected, but keep the previously-set reminder(s), press **back (○)**.
Recording programmes

As explained in other sections of this User Guide, recording a programme is usually as simple as pressing R on your remote control.

- While you are watching TV, to record the programme you are watching, press R once, then press again to confirm the recording. MY SKY starts recording. Also, a Record symbol (see right) displays next to the programme and MY SKY adds the programme to your Personal Planner (although your Personal Planner does not display).

**Note**

If you are using Instant Rewind (see page 13) when you press R, the recording will start from the earliest point in the programme. Depending on your settings, this may be up to 60 minutes before live TV.

- While you are looking at the i-search banner, highlight a programme then press R. A Record symbol (see above right) displays next to the programme and MY SKY adds the programme to your Personal Planner (although your Personal Planner does not display). If the programme is on now, MY SKY starts recording.
- While you are looking at Guide or SKY Box Office, highlight a programme then press R. Your Personal Planner displays, with the programme added to it. (For more information about recording SKY Box Office programmes, see page 19.)
- While you are looking at your Personal Planner, if you decide to record a programme for which you have set a reminder, highlight the programme and press R.

**Note**

You cannot record SKY Active applications; Closed Captions cannot be recorded.

** Cancelling a recording**

- To cancel recording the programme you are watching, press R twice.
- To cancel a recording in the i-search banner, highlight the programme then press R.
- To cancel a recording in the Guide or Box Office, highlight the programme and press R.
- While you are looking at your Personal Planner, if you decide to set a reminder for a programme which you have set to record,
Recording programmes

highlight the programme and press R. If you want to remove the recording completely, highlight the programme then press the yellow ‘Delete’ button.

Note

If you cancel a current recording, the programme remains listed in your Personal Planner, but it is marked as ‘Part recorded’.

Using MY SKY while you are recording a programme.

MY SKY is very versatile! All the following combinations are possible. You can:

◆ record one SKY Digital programme, and at the same time watch a different SKY Digital programme.
◆ record one programme, watch a different programme, and use Live Pause or Instant Rewind, if you wish to.
◆ record one programme and at the same time use a SKY Active interactive application, such as play a game.
◆ record two programmes at the same time, and watch one of the programmes that is recording.
◆ record two programmes, and at the same time, watch any recorded programme.

However, if you are recording two programmes at the same time, you cannot change to a different channel other than those two recording, view Box Office listings or use an interactive application.
Recording programmes

Recording clashes

When you select a programme to record, MY SKY checks whether it is on at the same time as any other programmes you have previously selected for recording. If more than two selected programmes are on at the same time, this creates a clash. MY SKY lets you know about the clash and suggests which previous selections you should cancel in order to record your new selection.

- If you want to cancel the suggested recordings, so that you can record your new selection, press select.
- If you would prefer to keep your previous selections, and cancel the new selection, press back (‡).
- If you would prefer to choose which recordings to cancel, press the red ‘Advanced Options’ button. The Advanced Options Recording Clash screen displays.

Your new selection is shown at the bottom of the list, in a red box which shows the time slot it requires. The clashing programmes are
Recording programmes

listed in two rows above it. Use the arrow buttons to select a programme to cancel, then press the yellow ‘Cancel’ button. Repeat this to cancel as many programmes as necessary until the screen changes and your new selection moves up to the second line as shown.

At this point, you can still cancel your changes by pressing the back (esture) button (the first Recording Clash screen redispays). Or to confirm the changes you have made, press select.

Note

Sometimes a recording clash may occur when the programme is about to be recorded, for example if you are using Live Pause or Instant Rewind. If this happens, a message displays to inform you about the clash, and to ask you what you want to do. You can then either cancel or confirm the recording.

Recording clashes caused by changes to the schedule

If a programme’s start time changes, your Personal Planner is automatically updated. If the new time(s) cause a recording clash, MY SKY automatically records in full whichever programme starts earlier; then will part-record any other programme(s) if they are still showing.

If you want to make sure a particular programme will be recorded in full, even if there are recording clashes, you can do so by selecting the programme to ‘Keep’ in your Personal Planner (see page 23).
Recording programmes

Disk space warning

When you select a programme to record, MY SKY checks whether there is enough disk space to record it. If the disk is nearly full, MY SKY may need to delete some programmes to make space for the new programme.

Depending on your settings (see page 51), MY SKY may do this automatically. However, if you have set ‘Disk Space Management (see page 52) to ‘Manual’, then you will see the following message:

Press back (2) to remove the message, then use your Personal Planner to delete some recorded programmes (see page 24).

Note

As explained on page 23, you can use the disk space indicator to find out how much of MY SKY’s disk space is being used.
Recording programmes

F Manual recording

Some channels, for example radio channels, do not provide programme listings in the i-search banner or Guide. However, you can still use MY SKY to record these channels, by using the Setup screens to set up the recording.

- First, press the **active** button on your remote control to display the Active menu, then press ▼ to highlight ‘System Setup’ and press **select**. The Setup screen displays (see also page 43).

You set up the recording as follows:

1. Choose the channel to record, by either using the **number** buttons to enter a channel number, or by using ◀ or ▶ to look through the channel names.
2. Press ▼ to highlight ‘Day’, then use ◀ or ▶ to select the day on which you want to record the channel you have chosen.
3. Press ▼ to highlight ‘Start Time’, then use the **number** buttons to enter the time you want the recording to start. You should use the ‘12-hour clock’, then use ◀ or ▶ to choose AM or PM. For example, to record from 7:30 in the evening, enter 0730 then choose PM.
   While ‘Start Time’ is highlighted, if you make a mistake, you can press back (☐) to delete the numbers you have entered and start again.
4. Press ▼ to highlight ‘End Time’, then, in the same way as you entered the Start Time, use your remote control to enter the time you want the recording to finish.
**Recording programmes**

5. Press ▼ to highlight 'Frequency', then use ◀ or ▶ to choose how often you want to record this channel at the time you have chosen. You can choose between Once, Daily (every day starting from the day you chose in step 2), Mon-Fri (every weekday) or Weekly (once a week on the same day).

6. Press ▼ to highlight 'Add Manual Recording' then press **select**.
   Your Personal Planner displays, with the new Manual Recording added to it. If you want to set up any more recordings, redisplay the Manual Recording screen then start again from step 1.

**Note**

If you selected Daily, Mon-Fri or Weekly in step 5, the Series Link symbol (see right) displays next to the Record symbol to show that the recording will take place more than once. You can press i to check details of when the recordings will take place.
Watching recordings

You use your Personal Planner (see page 21) to choose recorded programmes you want to watch.

1. Press **planner**.
2. Use ▲ and ▼ to choose a recorded or recording programme. Note that these may be marked as Recorded, Part recorded, Recording or Viewed.
3. Press **play** or **select**. The Playback screen displays.

This shows you the i-box information about the programme, including when the programme was recorded and how much disk space it uses. This screen also allows you to choose the Start Position - the point from which you want to start watching the recorded programme. You can choose between:

- **Start** - to begin playback from the start of the recording.
- **Last Viewed** - to continue playback from the point where you last stopped it.
- **Viewer Defined** - to start playback from any point in the programme. You use the **number** buttons to enter a time, in minutes, from the beginning of the recording.
- **Viewer Bookmark** - to start playback from a ‘bookmark’ (marker point) that you have previously set (see ‘Using Bookmarks’ on page 37).
- **End** - to start playback a few moments before the end of the recording, for example if you want to rewind to a particular point.

4. When you have chosen your start position, press **play** or **select**. The programme starts playing back from your chosen point.
Watching recordings

**Instant playback**
Whenever you are watching TV, you can press play to continue watching the last recording you were watching (unless it has been deleted since you last watched it).
The programme’s i-box displays. Press select to watch the recording.

**Note**
This does not include Live Pause or Instant Rewind recordings, because these are not listed in your Personal Planner.

**Playback symbol**
When you first start watching a recorded programme, the playback symbol (see right) displays briefly on your TV screen. The number shows how many minutes have passed since the start of the recording.
You can display the playback symbol at any moment by pressing play. To remove it press back (2). On-screen symbols also display whenever you fast forward, pause, rewind or stop playback - for more information, see page 74.

**Playback indicator**
During playback, (or fast forward or rewind) the playback indicator on MY SKY’s front panel lights up to show you what is happening. For more information about the playback indicator, see page 62.

**During playback**

**Showing information**
- While you are watching a recording, you can press i or select to display the i-search banner to find out what is showing on other channels. (Note that if you change channel, playback of your recording will stop.)
- You cannot display the i-box for programmes on other channels - you can only display the i-box for the recording you are watching.
- If you want to see the i-box for the programme you are watching, press i twice.

**Pausing and stopping**
- If you change channel, playback of your recording will stop.
- To pause playback at any moment, press pause. To start playback again, press pause again, or press play.
- To stop playback at any moment, and return to normal TV, press stop or SKY.
- To stop playback at any moment, and return to your Personal Planner, press back (2).
Watching recordings

- When the recorded programme ends, a message displays to tell you. To return to your Personal Planner, press back (бережма, or to return to digital TV, press SKY.

**Fast forward and rewind**
Whenever a programme is playing or is paused, you can fast forward and rewind at any of four different speeds.

- To **rewind**, press the *rewind* button on your SKY remote control.

  The rewind x2 symbol displays. The number shows you the speed (number of times faster than normal playback) the programme is rewinding, and the direction (anti-clockwise) that the symbol is spinning shows you that it is rewinding.

  - To increase the speed, press *rewind* again, up to 3 times (x6, x12, x30).

  - To decrease the speed, press the *fast forward* button.

- To return to normal playback, press *play*.

  You can **fast forward** in the same way as you rewind, just use the *fast forward* button to increase the fast forward speed, and the *rewind* button to decrease the fast forward speed.

  If you reach the end of the recording, the playback pauses at that point. You can then either rewind or stop the recording.

**Slow motion playback**
You can **play back** a programme in slow motion, by pressing and holding down the *play* button for at least 2 seconds. While the programme is showing in slow motion, the playback symbol displays, spinning in slow motion.

To return to the normal speed, press *play* again.

**Watching recordings of restricted programmes or blocked channels**
If you choose a recording to watch that:

- was broadcast on a channel that is currently blocked, or
- is subject to a viewing restriction,

you will need to enter your PIN in order to watch it. For more information see ‘Changing your Parental Control settings’ on page 44.
Watching recordings

Using Bookmarks

Bookmarks are points, within a recorded programme, to which you can quickly return.

◆ While you are watching a recorded programme, to set a bookmark, press pause, then press the red ‘Bookmark’ button. The pause symbol is displayed with the message Bookmarked underneath (see right).

◆ To skip forward to the next bookmark, and then continue watching the programme from that point, press and hold fast forward for at least two seconds.

◆ To skip backward to the previous bookmark, press and hold rewind for at least two seconds.

Displaying a list of your Bookmarks

You can display a list of all the Bookmarks in the recorded programme you are currently watching.

◆ Press pause, then press the green button.

Each bookmark is displayed with its time, in minutes, relative to the start of the programme.

The start and end of the recorded programme are always displayed as the first and last bookmarks.

◆ Use the arrows to highlight a bookmark, then press select to resume playback from the selected position.

◆ If there are more bookmarks than can be displayed on the screen, you can display other parts of the list by using the red ‘Page Up’ and green ‘Page Down’ buttons.

◆ To remove a bookmark, highlight it, then press the yellow ‘Delete’ button. The updated list is redisplayed with the bookmark removed.
**Playlist**

✓ **Using a Playlist**

You can play back a sequence of recorded programmes, for example if you want to schedule your favourite shows in one block.
In order to do this, you first need to create a Playlist.

**Creating a Playlist**

To select a programme to add to your Playlist:

1. Press **planner** to display your Personal Planner.
2. Use ▲ and ▼ to highlight the recorded programme you want, then press the red 'Playlist' button. Recorded programmes may be marked as Recorded, Part recorded, or Viewed.

The status of the highlighted programme changes to **Playlist**.

3. If you want to add more programmes to your Playlist, repeat step 2. The order that you select programmes will be the order that they are played.

**Note**

To remove a programme from your Playlist, highlight the programme, then press the red 'Playlist' button again. The programme’s status changes back to Recorded, Part recorded, or Viewed.

**Playing out your Playlist**

1. When you have selected all the programmes you want to add to your Playlist, press **play** or **select**.

**MY SKY** then checks that none of the programmes are restricted programmes or are from blocked channels (see page 44). If they are, you must enter your PIN to continue.
2. Press **play** or **select** to continue.
Playlist

A 'Contents Marker' screen displays for 20 seconds. This shows you the total time of your selected programme(s) and a list of the programmes to be played out. The programmes will be listed in the same order that you added them to your Playlist.

If there are more than ten programmes, a series of screens is displayed. Each programme in your Playlist is then played back in turn from start to finish, preceded by its i-box (see page 9).

◆ Make sure you do not press any button on your remote control, as this will stop the Playlist process.

◆ However, if you want to stop the Playlist process at any time, press any button.
Active

Active allows you to:

- play games;
- use additional interactive services, as they become available;
- display the System Setup screens.

The System Setup screens are described in the next section - see page 43.
Setup

❖ Using the Setup banner

You use the Setup banner to make temporary changes to the way MY SKY works with your TV. These settings are:

- **Programme Display** - to set how programmes transmitted in different formats display on your TV;
- **Closed Captions** - to set whether you want these to appear in your current viewing session (if available);

You also use the Setup banner to display the System Setup screens (see page 43), which allow you to make permanent changes to all your MY SKY settings.

You use the Setup banner as follows:

1. From a digital TV programme, press *setup* on your remote control.

The Setup banner displays.

1. Press ▲ or ▼ to highlight the item you want to change.
2. Press ◀ or ► to select the setting you want. The settings for the Programme Display are explained on page 42.
3. Press back (☐) to redisplay the TV picture, which is now using the new setting(s).

**Note**

The changes you make on the Setup banner are temporary changes. If you want to change the settings permanently, use the System Settings screens (see page 54).
Setup

16:9 Programme Display (setting for standard TVs)
This setting controls how widescreen (16:9) programmes display on a ‘standard’ (4:3) TV. This item is only available if your TV Type is standard (4:3) (see page 55).

<table>
<thead>
<tr>
<th>Centre Cut</th>
<th>The centre portion only of any widescreen (16:9) transmissions will display on a standard (4:3) TV.</th>
</tr>
</thead>
<tbody>
<tr>
<td>14:9</td>
<td>You see a wider portion of a widescreen (16:9) transmission than with ‘centre cut’, but you do not see the entire picture. The picture does not fill the screen.</td>
</tr>
<tr>
<td>Letter Box</td>
<td>The whole of any widescreen transmissions will display on a standard (4:3) TV, but the picture does not fill the screen.</td>
</tr>
</tbody>
</table>

4:3 Programme Display (setting for widescreen TVs)
This setting controls how ‘standard’ 4:3 programmes display on a widescreen (16:9) TV. This item is only available if your TV Type is widescreen (16:9) (see page 55).

<table>
<thead>
<tr>
<th>Pillar Box</th>
<th>The whole of the picture displays, as if it were on a standard TV, with black bars at either side of the picture.</th>
</tr>
</thead>
<tbody>
<tr>
<td>14:9</td>
<td>The picture displays slightly enlarged, so it fills more of the screen, but is slightly cropped at the top and bottom. Note: some programmes are transmitted in a 14:9 format, with black borders included at the top and bottom. In this case, only the transmitted borders are cropped so you do not lose any of the TV picture.</td>
</tr>
<tr>
<td>Full-Screen</td>
<td>The whole of the picture displays, stretched sideways to fill your TV screen.</td>
</tr>
</tbody>
</table>

Please refer to the Glossary for an explanation of the terms mentioned above (see page 72).
Setup

❖ Using the Setup screens

You use the Setup screens to:
- change your Parental Control settings, to restrict the viewing and/or purchase of certain programmes, channels and Box Office programmes;
- change your Personal Planner settings;
- change your SKY settings, to control how MY SKY makes recordings;
- set up recordings for channels without programme listings (see page 32);
- look at on-screen help on using your SKY service;
- change or view the System Settings.

You can display the System Setup screens as follows:
1. From a digital TV programme, press active on your remote control.
   The Active menu displays.
2. Highlight ‘System Setup’ then press select.
   The System Setup screen is displayed.
Setup

❖ Changing your Parental Control settings

You use the Parental Control screens to:

◆ block channels;
◆ set viewing restrictions by Parental Rating category;
◆ set purchase restrictions, to control whether the PIN is needed to purchase Box Office programmes;
◆ change your PIN;
◆ choose whether you need your PIN to delete a ‘Kept’ programme from your Personal Planner.

Using your PIN

To use the Parental Control screens, you must enter your four-digit PIN. Your SKY installer will set up a PIN for you during the MY SKY installation.

Remember to keep your PIN secret. To change your PIN, see page 48.

Displaying the Parental control screen

You change your Parental Control settings as follows:

1. On the System Setup screen, highlight ‘Parental Control’ and then press select.
2. Use the number buttons to enter your PIN.

If you enter the correct PIN, the Parental Control screen displays.

The items on this screen are explained on the following pages.

Note

If you enter an incorrect PIN three times in a row, your PIN will be blocked for 10 minutes. You will not be able to use any feature requiring PIN entry during that time.
Setup

Blocking Channels

The Blocked Channels screen lets you block certain channels. Whenever you are watching SKY Digital channels, in order to view a blocked channel, you must enter your PIN. You must also use your PIN to watch a recording of a programme on a blocked channel.

1. From the Parental Control screen, highlight 'Blocked Channels', then press select.

The Blocked Channels screen displays.

- A ✔ symbol next to the channel name indicates that the channel is not blocked.
- A ◯ symbol next to the channel name indicates that it is blocked.

2. From the list of channels, use ▲ or ▼ to highlight a channel you want to block or unblock, then press ◄ or ► to select the setting you want.

3. Repeat step 2 to block or unblock all the channels you want.

4. You can also unblock all the channels at once by pressing the yellow button.

5. When you have finished selecting channels to block or unblock, press back (◼).
Setup

Setting Viewing Restrictions

The Viewing Restrictions screen lets you select the Parental Rating categories you want to restrict, so that those who do not know your PIN cannot watch programmes broadcast at a restricted classification.

1. From the Parental Control screen, highlight ‘Viewing Restrictions’, then press select.

The Viewing Restrictions screen displays.

The classification categories you can restrict are explained below:

- **G** Approved for general exhibition.
- **PG** Parental guidance recommended for young viewers.
- **M** Suitable for mature audiences.
- **16** Approved for exhibition only to persons 16 years and over.
- **18** Approved for exhibition only to persons 18 years and over.

- A ✔ symbol next to the classification category indicates that it is not restricted.
- A ✗ symbol next to the classification category indicates that it is restricted.

If you restrict a classification category, this means that whenever a programme is broadcast with that classification, you must enter your PIN before you can watch it. You must also use your PIN to watch a recording of a programme with a restricted classification category.

When you restrict a classification category, all the classification categories above it are automatically restricted.

2. To restrict a classification category, use ▲ and ▼ to highlight it, then press ◄ or ► to select the ✗ symbol. To remove the restriction, press ◄ or ► to select the ✔ symbol.

3. Repeat step 2 to make all the changes you want.
Setup

4. To save your changes, highlight 'Save New Settings' then press select, or to cancel, press back (2).

Notes

If you press the red button to reset all the settings, the settings will change to the standard settings.
The standard setting is that any programme broadcast with the ‘R’ classification will be restricted, but you can remove this restriction if you wish by following the steps above.
Viewing restrictions work only if the broadcaster provides classification category information. SKY is not responsible for channels providing incorrect classification information.

Setting Purchase Restrictions

The Purchase Restrictions screen lets you choose whether or not you need to enter your PIN to purchase a Box Office programme.

1. From the Parental Control screen, highlight 'Purchase Restrictions' then press select.
The Purchase Restrictions screen displays.

2. On the 'Purchase by PIN' item, press left or right to select the setting you want - 'On' or 'Off'.
If you select ‘On’, you must enter your PIN to purchase a Box Office programme.
3. To save your changes, highlight 'Save New Settings' then press select, or to cancel, press back (2).
Setup

Changing your PIN

You can change the PIN code to a secret four-digit number which you find easy to remember.

1. From the Parental Control screen, highlight 'Change PIN' then press select.

The New PIN screen displays.

2. Use the number buttons to enter a new 4-digit PIN of your choice. As you enter numbers, the dashes change to asterisks. You can press back ( ) once to cancel your changes. If you press back ( ) a second time, the Parental Control screen redisplay.

Once you have entered your new 4-digit PIN once, the New PIN screen displays again, so you can enter it a second time to confirm the change.

3. Enter your new 4-digit PIN again.

A message displays to confirm you have changed your PIN.

If you need further assistance with changing your PIN, please call your Service Provider.
Setup

Setting your SKY PIN settings

The SKY PIN Settings screen lets you choose whether or not you need to enter your PIN to delete a programme that has been marked to 'Keep' in your Personal Planner (see page 21).

1. From the Parental Control screen (see page 44), highlight 'SKY PIN Settings' then press select.

The SKY PIN Settings screen displays.

2. On the 'PIN Protect Kept Programmes' item, press ◄ or ► to select the setting you want - 'No' or 'Yes'.

If you select 'Yes', you must enter your PIN to delete a programme that has been marked to 'Keep' in your Personal Planner. You must also enter your PIN to remove the 'Keep' label from a programme.

3. To save your changes, highlight 'Save New Settings' then press select, or to cancel, press back (2).
Setup

❖ Changing your Personal Planner settings

You use this screen to change the display of your reminders for programmes in your Personal Planner (see page 21). Reminder Advanced Time means the length of time before a programme starts that its reminder appears.

You can change your Personal Planner settings as follows:

1. On the System Setup screen, highlight ‘Personal Planner Settings’ and then press select.

2. Use ◄ or ► to select the setting you want: 30, 60 or 90 seconds.

3. To confirm any changes, highlight ‘Save New Settings’ then press select, or to cancel, press back (2).
Setup

❖ Changing your SKY settings

You use this screen to change various settings relating to how MY SKY records programmes, to:

◆ change the way in which MY SKY manages your recordings, when disk space is running low;
◆ change the length of time of the Instant Rewind recording;
◆ add extra time to the start and end of recordings;
◆ choose the way in which the playback indicator works.

The items in the screen are explained in more detail in the following sections, starting from ‘Disk Space Management’ on page 52.

Note

There is one other SKY setting, which you use to choose whether or not you need to enter your PIN to delete 'Kept' programmes. This setting is described in the Parental Control section, on page 49.

You can change your SKY settings as follows:

1. Press active on your remote control.
2. On the Active screen, highlight ‘System Setup’ and then press select.
3. On the System Setup screen, highlight ‘Recording Setup’ and then press select.
4. Use ▲ or ▼ to highlight the item you want to change.
5. Use ◀ or ▶ to select the setting you want.
Setup

6. Repeat steps 2 and 3 until you have made all the changes you want to make.

7. To confirm your changes, highlight 'Save New Settings' then press select, or to cancel, press back ( ).

Disk Space Management
You use this item to change the way in which MY SKY manages your recordings when disk space is running out.
You can choose one of three settings:

- **Automatic** – recorded programmes will be deleted automatically when there is not enough space to record new programmes.
  MY SKY will first delete recorded programmes you have previously watched, then recorded programmes that you have not watched.
  MY SKY will not delete recorded programmes marked as 'Keep' or any Box Office programmes.

- **Warning** – shortly before MY SKY runs out of disk space, a message displays to let you know.
  To continue the new recording and delete the old recording(s), press select. Or, to keep the old recording(s), press back ( )
  - the new recording will stop when there is no more disk space.
  If you do not press any button, the new recording will continue and the old recording(s) will be deleted automatically.

- **Manual** – recording(s) will never be deleted automatically.
  Shortly before MY SKY runs out of disk space, a message displays to let you know.
  To continue the new recording and delete the old recording(s), press select. Or, to keep the old recording(s), press back ( )
  - the new recording will stop when there is no more disk space.
  If you do not press any button, the old recording(s) are not deleted and the new recording will stop when there is no more disk space.

Note

If, even after deleting previous recordings, there is still not enough disk space available for a new recording, MY SKY will only record part of your selected programme.
Setup

Instant Rewind
This is the length of time of the recording MY SKY automatically makes of the channel you are currently viewing. For more information, see 'Using Instant Rewind' on page 13.
You can choose one of five settings: 'Off,' '5,' '15,' '30' or '60' minutes.

Add to start of recordings / Add to end of recordings
If you wish, you can add extra time to the start and/or end of recordings. The same six settings are available for both of these items:
- Automatic – 2 minutes extra recording time will be added to the scheduled start or end time of recordings;
- 0, 1, 2, 5 or 10 minutes – the extra recording time that will be added to the scheduled start or end time of recordings.

Note
If one recording immediately follows another, any extra time added to the start and/or end of recordings may be dropped in favour of the next recording.

Front-panel recording/playback indicator
You can change the way the playback indicator (see below) on MY SKY’s front panel lights up. Three settings are available:
- Standard – the recording, play and/or circular indicators light up if recording and/or playback is in progress.
- Off – the circular indicator is turned off, but the recording and/or play indicators light up if recording and/or playback are in progress.
- Demo – (Demonstration) – all of the indicators light up in a continuous sequence of operation.
See also page 62.

Playback indicator

```
circular indicator
```
```
recording indicator
```
```
play indicator
```
Setup

❖ Using the System Settings

You shouldn’t normally need to change your System Settings as MY SKY should have been correctly set up when it was installed. However, the System Settings screens can be useful if, for example, you buy a new TV and you want to make sure MY SKY makes the best use of the new TV’s features.

1. To use the System Settings screens, press **active** on your remote control.
2. Highlight ‘System Setup’, then press **select**.
3. Highlight ‘System Settings’, then press **select**.

The System Settings screen displays on your TV.

4. To display one of the Settings screens, highlight it and press **select**.

The details of each screen are described in the following sections.
Setup

Picture Settings

The standard (default) setting for each item is marked with *.

To confirm any changes, highlight 'Save New Settings' then press select, or to cancel, press back ( ).

If you press the red (Reset all settings) button, the settings will change to the standard settings (NOT the settings made by your installer).

<table>
<thead>
<tr>
<th>Item</th>
<th>Settings</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aspect ratio control</td>
<td>By TV, By STB *</td>
<td>For most TVs you should set this to 'By STB' (by set-top box), then select your TV Type and Programme Display. 'By TV' allows your TV to control how the picture is displayed, provided that your TV is capable of controlling the picture, and that MY SKY is connected to your TV via a SCART to SCART lead.</td>
</tr>
<tr>
<td>TV Type</td>
<td>4:3 *</td>
<td>Setting for 'standard' (4:3) TVs.</td>
</tr>
<tr>
<td>16:9 Programme Display</td>
<td>Centre Cut</td>
<td>The centre portion only of any widescreen (16:9) transmissions will display on a standard (4:3) TV.</td>
</tr>
<tr>
<td>16:9 Programme Display</td>
<td>Letter Box*</td>
<td>The whole of any widescreen transmissions will display on a standard (4:3) TV, but the picture does not fill the screen.</td>
</tr>
</tbody>
</table>
## Setup

<table>
<thead>
<tr>
<th>Item</th>
<th>Settings</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>4:3 Programme Display</td>
<td>Pillar Box</td>
<td>The whole of the picture displays, as if it were on a standard TV, with black bars at either side of the picture.</td>
</tr>
<tr>
<td>14:9</td>
<td></td>
<td>The picture displays slightly enlarged, so it fills more of the screen, but is slightly cropped at the top and bottom. Note: some programmes are transmitted in a 14:9 format, with black borders included at the top and bottom. In this case, only the transmitted borders are cropped so you do not lose any of the TV picture.</td>
</tr>
<tr>
<td>Full-Screen*</td>
<td></td>
<td>The whole of the picture displays, stretched sideways to fill your TV screen.</td>
</tr>
<tr>
<td>Video output</td>
<td>Composite*</td>
<td>Use this setting if RGB, S-Video, or Component are not available</td>
</tr>
<tr>
<td></td>
<td>RGB</td>
<td>If your system is connected via SCART to SCART leads, you should select this setting for a better quality picture.</td>
</tr>
<tr>
<td></td>
<td>S-Video</td>
<td>For improved picture quality to S-Video equipment, such as a video recorder, you may wish to select this setting.</td>
</tr>
<tr>
<td></td>
<td>Component</td>
<td>This setting gives improved picture quality to equipment that supports component video (Y, Cr, Cb). If your system is connected via SCART to component-video leads, you should select this setting.</td>
</tr>
<tr>
<td>Banner timeout</td>
<td>1 sec, 5 secs*, 10 secs</td>
<td>Select your preferred setting for the length of time that the i-search banner displays on-screen when you change channel.</td>
</tr>
<tr>
<td>Closed Captions</td>
<td>On, Off *</td>
<td>Select whether or not you want Closed Captions to be displayed when they are available.</td>
</tr>
</tbody>
</table>
Setup

Audio and Language Settings

The standard (default) setting for each item is marked with *.
To confirm any changes, highlight 'Save New Settings' then press select, or to cancel, press back (◻).
If you press the red (Reset all settings) button, the settings will change to the standard settings (NOT the settings made by your installer).

<table>
<thead>
<tr>
<th>Item</th>
<th>Settings</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Audio output</td>
<td>Stereo *, Mono</td>
<td>Controls the audio output on the SCART lead.</td>
</tr>
<tr>
<td>Background music</td>
<td>On *, Off</td>
<td>Controls whether or not music will play while you look at your SKY Digital Guide.</td>
</tr>
<tr>
<td>Incorrect PIN signal</td>
<td>On *, Off</td>
<td>Controls whether or not a 'beep' noise will sound if you enter an incorrect PIN.</td>
</tr>
<tr>
<td>S/PDIF Output</td>
<td>Dolby *, MPEG</td>
<td>Controls the digital audio output from the connectors marked 'OPTICAL AUDIO OUT' and 'DIGITAL AUDIO OUT'. Select Dolby if your equipment has Dolby Digital decoding capabilities. The setting 'MPEG' is for digital stereo sound. Note: Dolby Digital is only available on some programmes. If Dolby Digital is not available, the audio output will be digital stereo.</td>
</tr>
<tr>
<td>Preferred Language</td>
<td>–</td>
<td>Choose your preferred language for programmes or channels where more than one language is available.</td>
</tr>
</tbody>
</table>
Setup

System Details
To see details of MY SKY, including MY SKY model number, manufacturer and your SKY Card number.

Signal Test
To see the quality of the signal MY SKY is receiving from the satellite input.

System Test
To check that MY SKY is properly connected to your telephone line.
Extra information

Using the av button

You may wish to connect more items of equipment to your television than your television has connectors to support (for example, MY SKY, plus a VCR, DVD player and/or games console). In this circumstance MY SKY can act as an AV switcher allowing the television connector used by MY SKY to be shared with another item of equipment. This item is referred to as the ‘loop-through unit’ as it is connected to the back of MY SKY rather than directly to the television. Usually this is the VCR.

If you have a ‘loop-through unit’, you use the av button on your SKY remote control to switch between MY SKY and the loop-through unit.

1. To switch to a looped-through item of equipment, press av on your SKY remote control.
2. To return to SKY, press av.

Notes

If you want to use the ‘loop-through’ facility your TV must be connected to the TV SCART connector on MY SKY while the loop-through unit (VCR for example) must be connected to the VCR SCART connector on MY SKY.

If you are using MY SKY to record a digital programme, using ‘loop-through’ does not affect this. The recording will continue even if you use your video recorder to watch a video on your TV.

If your setup does not include a looped-through item, then when you press av on your SKY remote control, your television will display a blank screen.

If MY SKY is not responding to the SKY remote control, it may be because the av button on your remote has been pressed. Press av again to return to SKY viewing.

Looking after your SKY Card

✗ Do not remove and re-insert your SKY Card unnecessarily.
✗ Do not bend your SKY Card.
✗ Do not put your SKY Card in liquids or use cleaning fluids on it.
✓ Keep your SKY Card away from children and pets.
✓ Always use your SKY Card in your MY SKY. It will not work in any other MY SKY.
Extra information

❖ Replacing the batteries in your remote control

When the batteries in your remote control are running low, the following message will appear on your TV screen.

To remove the message, press back ( ), then make sure you replace the batteries as soon as possible. You may also see a 'low battery' symbol in the i-search banner (see right).

To replace the batteries, insert two AA batteries as follows:

1. Hold the upper, silver part, of your SKY remote control in one hand. With your other hand, push the catch on the battery cover upwards and remove the cover by pulling it outwards.

2. Remove the old batteries.

3. Insert the new batteries. Be sure to match the + and – marks on the batteries to their respective marks inside the battery compartment.

4. Replace the battery cover by inserting the two tabs at the top of the cover first, then pushing the cover into place.

✘ Don’t leave flat batteries in your remote control.
✔ Replace both batteries at the same time.
✔ Dispose of flat batteries in an environmentally-friendly way.
**MY SKY**

**Front panel**

- **Remote control sensor**
  Window that receives the signal from your remote control (do not block)

- **SKY Card slot**
  (Behind pull-down door) To insert your SKY Card

- **Message light**
  Lights up yellow when there is a message waiting.
  Flashes yellow when it is an important message

- **Online light**
  Lights up green when your digital set-top unit is online (using your telephone line)
  Flashes when MY SKY is sending or receiving information

- **IR receive light**
  Flashes red when MY SKY receives a signal from your remote control

- **Standby light**
  Lights up red when MY SKY is in standby
  Lights up green when MY SKY is out of standby (switched on)
  Lights up orange if MY SKY is on but is not receiving a signal

- **Guide button**
  To display the TV guide

- **Pause button**
  To pause the programme or start a 'Live Pause' recording

- **Fast forward button**
  To fast forward the programme

- **Stop button**
  To stop playback of the programme

- **Play button**
  To play the programme

- **REC record button**
  To record the programme

- **Playback indicator**
  Lights up when MY SKY is playing or recording. (See also page 62)

- **Q button**
  To switch MY SKY into or out of standby

- **↑, ↓, △, and ▽ buttons**
  While you are looking at screens - to move the highlight and change what is displayed on screen
  While you are watching TV - △ and ▽ change the channel

- **Select button**
  To confirm a choice or make a selection

---

**MY SKY**

**Front panel**

- **Remote control sensor**
  Window that receives the signal from your remote control (do not block)

- **SKY Card slot**
  (Behind pull-down door) To insert your SKY Card

- **Message light**
  Lights up yellow when there is a message waiting.
  Flashes yellow when it is an important message

- **Online light**
  Lights up green when your digital set-top unit is online (using your telephone line)
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  To pause the programme or start a 'Live Pause' recording

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- **Stop button**
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- **Play button**
  To play the programme

- **REC record button**
  To record the programme

- **Playback indicator**
  Lights up when MY SKY is playing or recording. (See also page 62)

---

**MY SKY**

**Front panel**

- **Remote control sensor**
  Window that receives the signal from your remote control (do not block)

- **SKY Card slot**
  (Behind pull-down door) To insert your SKY Card

- **Message light**
  Lights up yellow when there is a message waiting.
  Flashes yellow when it is an important message

- **Online light**
  Lights up green when your digital set-top unit is online (using your telephone line)
  Flashes when MY SKY is sending or receiving information

- **IR receive light**
  Flashes red when MY SKY receives a signal from your remote control

- **Standby light**
  Lights up red when MY SKY is in standby
  Lights up green when MY SKY is out of standby (switched on)
  Lights up orange if MY SKY is on but is not receiving a signal

- **Guide button**
  To display the TV guide

- **Pause button**
  To pause the programme or start a 'Live Pause' recording

- **Fast forward button**
  To fast forward the programme

- **Stop button**
  To stop playback of the programme

- **Play button**
  To play the programme

- **REC record button**
  To record the programme

- **Playback indicator**
  Lights up when MY SKY is playing or recording. (See also page 62)
MY SKY

❖ Understanding the Playback Indicator

The Playback Indicator on MY SKY's front panel lights up to show you what MY SKY is doing. Provided you have 'Front panel indicator' set to 'Standard' (see page 53), the Playback indicator works as follows:

Recording Indicator
The recording indicator lights up constantly when MY SKY is making a recording that will be listed in your Personal Planner. It does not light up when you are using Live Pause or Instant Rewind, because these recordings are not saved in your Personal Planner.

Play Indicator
The play indicator always lights up whenever you are watching a recorded programme, whether it is a programme from your Personal Planner, or a Live Pause or Instant Rewind recording.

Circular Indicator
The circular indicator is used to show playback. It does not light up when MY SKY is recording (unless you are watching a recorded programme at the same time).

- If you press pause, it lights up in a full circle.
- If you play a recorded programme from your Personal Planner, or if you use Instant Rewind, the indicator spins clockwise to show play or fast forward, and spins anti-clockwise to show rewind.
- When you are using Live Pause, the circular indicator does not spin at all. The reason for this is so that you can distinguish between Live Pause and Instant Rewind.

Notes

To distinguish between Playback from your Personal Planner and Instant Rewind, press play to display the on-screen symbol (see page 74).
MY SKY

❖ Rear view

An example of how MY SKY may be connected up is shown on page 65.

TV SCART
To connect to your TV (usually via a SKY supplied lead, for example SCART to SCART or SCART to phono)

VCR SCART
To connect to your video recorder (usually via a SKY supplied lead, for example SCART to SCART or SCART to phono)

TELEPHONE LINE
To connect the telephone lead

(power in
To connect to the power supply

Always disconnect the plug from power supply before you remove the power connector from MY SKY

VENTILATION SLOTS
Do not block!

S-VIDEO OUT
To connect to the S-Video input on your TV, video recorder or home cinema

VIDEO OUT
To connect to the 'video in' phono (RCA) connector on your TV, video recorder or home cinema

DIGITAL AUDIO OUT
To connect to a digital co-axial audio (electrical S/PDIF) input on your home cinema, TV, video recorder or stereo sound equipment

AUDIO L + R
To connect to the left and right audio phono (RCA) connectors on your TV, video recorder, home cinema or stereo sound equipment

OPTICAL AUDIO OUT
To connect to a digital optical audio (S/PDIF) input on your home cinema, TV, video recorder or stereo sound equipment

INPUTS
To connect the satellite signal inputs. You must connect both inputs

AERIAL IN
To connect the lead from your TV aerial

RF OUT - 1
To connect an RF lead to your TV (or video recorder)

RF OUT - 2
To connect an RF lead to a second TV.

RS232
For future use

USB
For future use
MY SKY

❖ Connections to MY SKY

The connection diagram is shown on page 65.

WARNINGS

Always disconnect MY SKY from the power supply before you connect it to (or disconnect it from) any other equipment.

The only way to disconnect MY SKY from the power supply is to switch off the power at the power point then remove the power lead. MY SKY must therefore be installed near to the power point, which should be easily accessible.

The supplied power lead has a 2-way connector at one end and a plug at the other. You should always insert the 2-way connector into MY SKY before you insert the plug into the power supply.

Do not connect the plug to the power supply until you have made ALL the other connections.

MY SKY operates with a 230V AC, 50Hz power supply.

Do not connect it to a DC power supply.

If you are in any doubt about the power lead, its plug or its connection, consult a qualified electrician.
Connecting to your TV and video recorder

The connection diagram below shows how MY SKY may be connected up to your TV, second TV and video recorder. Other connection set-ups are possible.

The dotted lines marked 'Phono lead' and 'S-Video lead' show optional video connections. You can use these to connect to your TV, video recorder or other item of equipment, if required. If you use either of these connectors, you must also use one of the optional audio connection methods shown on page 66.

![Connection Diagram]
**MY SKY**

**Optional audio connections**

This diagram shows the optional audio connections you can make to obtain improved quality sound.

You can connect to stereo audio equipment as shown, or alternatively, if your TV and/or video recorder has the correct input connectors, you can connect to these as required.

**Notes**

If you connect to your TV, video recorder or other equipment via the VIDEO OUT or S-VIDEO OUT connector, you must also use an audio connection, in order to hear/record sound.
Solving problems

❖ Using Help

For more information on using MY SKY, you can use the Help channel.
- To display the Help channel, press the help button on your remote control.
Solving problems

❖ On-screen messages

If one of the following messages appears on your TV screen, make a note of the number that appears with the message (for example, C104). If you need to call your Service Provider (e.g. SKY or Telecom) for assistance, please have the number handy so they can help you as quickly as possible. Please also have your SKY account number handy.

![On-screen message example](image-url)
Solving problems

Before proceeding through this section, check that your TV and VCR are set to the correct channels shown on page 76.

❖ General problems

Before calling your Service Provider for troubleshooting assistance, please run through the tabulated checks below and on the inner back cover.

Before you check connections between your equipment, make sure you disconnect all your equipment from the power supply. When you have finished checking and making connections, safely reconnect all the equipment to the power supply (see page 64).

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible cause</th>
<th>Suggested solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>MY SKY doesn't seem to be working, and there are no lights on the front panel.</td>
<td>MY SKY is not receiving power.</td>
<td>Make sure that the power lead is properly plugged in and that the power supply is switched on. Check that the power point has power (try plugging in a lamp).</td>
</tr>
<tr>
<td>MY SKY doesn't seem to be working, and the front-panel standby light is red.</td>
<td>MY SKY is in standby.</td>
<td>Press ( \text{\normalfont \textdegree} ) on the front panel, or SKY on your remote control.</td>
</tr>
<tr>
<td>MY SKY doesn't seem to be working, and the front-panel standby light is green.</td>
<td>MY SKY is not correctly connected to your other equipment, or your other equipment is not correctly set up.</td>
<td>Check that all the connections are properly made. Check that your TV is plugged into the power supply and that it is switched on. If MY SKY is connected to your video recorder, rather than your TV (so MY SKY is 'looped through' your video recorder), check that your video recorder is plugged into the power supply and in the correct state (switched off or on) for video recorder loopthrough to work (check your video recorder's User Guide).</td>
</tr>
<tr>
<td>Your TV is not switched to show digital channels.</td>
<td>If MY SKY is connected to your TV via a SCART lead, S-Video lead or phono lead, try selecting the appropriate AV channel on your TV (see page 76). If MY SKY is connected to your TV via an RF lead only, try selecting the appropriate 'channel for digital TV'. If you do not have a 'channel for digital TV', contact your SKY provider for advice.</td>
<td></td>
</tr>
<tr>
<td>MY SKY doesn't seem to be working, and the front-panel standby light is orange.</td>
<td>There is a problem with the signal.</td>
<td>Check that the satellite lead is correctly connected to MY SKY. Check that nothing is blocking your satellite dish (if you have one), for example a tree or high building. There may be a temporary problem with the reception, caused, for example, by bad weather; try again later. If the problem continues, contact your SKY provider.</td>
</tr>
</tbody>
</table>
# Solving problems

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible cause</th>
<th>Suggested solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Your remote control isn’t working.</td>
<td>Something is between the remote control and MY SKY.</td>
<td>Make sure you point your remote control directly at MY SKY and that nothing is between it and MY SKY. The ir receive light on MY SKY’s front panel should flash each time you press a remote control button. The batteries are flat or inserted the wrong way round.</td>
</tr>
<tr>
<td>MY SKY may be in ‘loop-through’ mode because you pressed the av button (see page 59).</td>
<td>If you want to watch digital TV, press av on your remote control to return to viewing SKY.</td>
<td></td>
</tr>
<tr>
<td>You can’t use your SKY remote control to operate MY SKY.</td>
<td>MY SKY may be in ‘loop-through’ mode because you pressed the av button (see page 59).</td>
<td>If you want to watch digital TV, press av on your remote control to return to viewing SKY.</td>
</tr>
<tr>
<td>You’ve forgotten your PIN.</td>
<td></td>
<td>Call your SKY provider for advice.</td>
</tr>
<tr>
<td>You are having difficulties using a SKY interactive feature, such as Active or Box Office.</td>
<td>There may be a problem with your telephone line.</td>
<td>Check that the telephone lead between MY SKY and the telephone point is properly plugged in. (Always switch MY SKY off at the power supply before plugging or unplugging any other equipment.) Check that the telephone line is working by picking up your telephone and listening for the tone.</td>
</tr>
</tbody>
</table>
Due to continued product improvement, this specification may change without notice.

**General**

- **Operating voltage**: 230V AC ± 15%; 50Hz
- **Power consumption**: 35 W (max.)
- **Weight**: 4.5 kg (packed)
- **Dimensions (W x H x D)**: 390mm x 62 mm x 265mm
- **UHF modulator**: CCIR PAL System B; Ch 21 to 69 (factory setting is 24)
- **Operating temperature range**: 0°C to +50°C
- **Storage temperature range**: –25°C to +55°C

**Rear panel connectors**

- **230V ~ 50 Hz** (Power input) IEC 320 2-pin reversible
- **TELEPHONE LINE** RJ11 female
- **VCR SCART** SCART (composite video in/out; component in; S-Video in/out; RGB in)
- **TV SCART** SCART (composite video out; component out; RGBout; S-Video out)
- **AUDIO R and L** Right and left phono (RCA) audio out
- **S-VIDEO OUT** 4-way mini-DIN
- **VIDEO OUT** Phono (RCA) composite video out
- **DIGITAL AUDIO OUT** Electrical S/PDIF phono (RCA) out
- **RS232** Serial connector 9-way D type
- **USB** Single USB (1.1) Type A
- **AERIAL IN** IEC 169-2 female
- **RF OUT - 1** IEC 169-2 male
- **RF OUT - 2** IEC 169-2 male
- **OPTICAL AUDIO OUT** Optical S/PDIF digital-audio out
- **INPUT 1 and 2** 2 x IEC 169-24 F-type female

The product complies with the following safety standards:
- AS/NZS 60065: 2003
- AS/NZS CISPR 13: 2004
- AS/NZS CISPR 22: 2002

The EMC (Electro-Magnetic Compatibility) specification of the product is as follows:
- AS/NZS CISPR 13: 2004
- AS/NZS CISPR 22: 2002

The product complies with the following Telecoms standard:
- AS/NZS 60950: 2003

**PTC200 General Warning**

The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom’s network services.


"This equipment shall not be set up to make automatic calls to Telecom "111" Emergency Service"

[2] PTC200 Clause 8.1.7[a]

"This equipment shall not be used under any circumstances which may constitute a nuisance to other Telecom customers"


"Some parameters required for compliance with Telecom’s Telepermit requirements are dependent on the equipment [software] associated with this device. The associated software shall be set to operate within the following limits for compliance with Telecom’s Specifications:

- [a] There shall be no more than 10 call attempts to the same number within any 30 minute period for any single manual call initiation, and
- [b] The equipment shall go on-hook for a period of not less than 30 seconds between the end of one attempt and the beginning of the next attempt"
Glossary

4:3 The standard shape of TVs and programme transmissions.

14:9 A display option for TV programmes. It is slightly wider than 4:3 but not as wide as 16:9.

16:9 The widescreen shape of TVs and programme transmissions. The Widescreen symbol (see right) displays in the i-box when a programme is transmitted in a widescreen format.

Closed Captions A transcription of the audio soundtrack displayed on-screen. You can turn Closed Captions ‘On’ or ‘Off’ (see page 55). The Closed Captions symbol (see right) displays in the i-box when Closed Captions are available.

Dolby Enhanced Dolby Digital sound. If you have used the ‘OPTICAL AUDIO OUT’ or ‘DIGITAL AUDIO OUT’ connectors to connect MY SKY to audio equipment with Dolby Digital decoding capabilities, you can select this option for enhanced sound. (see page 57).

MY SKY SKY Digital’s Personal Digital Recorder.

i-box An information box which gives extra information about a programme listed in the i-search banner; Guide, SKY Box Office or Personal Planner.

i-search banner The channel and programme information banner that displays when you change channel or press select while you are watching SKY Digital channels.

Letterbox A description of how widescreen (16:9) programmes display on a standard (4:3) TV. The whole of the widescreen transmission displays, but black bars will appear at the top and bottom of the screen.
### Glossary

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>MPEG</td>
<td>The setting for standard digital stereo audio from MY SKY’s optical audio out and digital audio out connectors</td>
</tr>
<tr>
<td>Pillarbox</td>
<td>A description of how standard (4:3) programmes display on a widescreen (16:9) TV. The whole of the picture displays, as if it were on a standard TV, with black bars at either side of the picture.</td>
</tr>
<tr>
<td>PIN</td>
<td>Personal Identification Number used to restrict access to certain areas of your SKY service.</td>
</tr>
<tr>
<td>Playback symbol</td>
<td>An on-screen symbol which shows you what MY SKY is doing. See page 74.</td>
</tr>
<tr>
<td>Playback indicator</td>
<td>This display, on MY SKY's front panel, lights up to show you what MY SKY is doing. See page 62.</td>
</tr>
<tr>
<td>PDR</td>
<td>An abbreviation for Personal Digital Recorder.</td>
</tr>
<tr>
<td>RF lead</td>
<td>The type of lead you use to connect your equipment via the RF connectors (see the diagram, right).</td>
</tr>
<tr>
<td>SCART lead</td>
<td>The type of lead you use to connect your equipment via the SCART connectors (see the diagram, right).</td>
</tr>
<tr>
<td>S/PDIF</td>
<td>'Sony/Philips Digital Interface' - the digital element of MY SKY's optical audio out and digital audio out connectors.</td>
</tr>
<tr>
<td>STB</td>
<td>An abbreviation for set-top box, another name for MY SKY</td>
</tr>
<tr>
<td>Subtitles</td>
<td>Text on your TV screen that is a transcript or translation of the programme’s audio soundtrack, usually used for foreign-language programmes. The Subtitles symbol (see right) displays on the i-search banner when subtitles are available. You cannot choose whether they appear or not.</td>
</tr>
</tbody>
</table>
### On-screen symbols

The following symbols appear on your TV screen while you are using MY SKY. They are explained throughout this User Guide, but here is a handy reference of what each symbol means.

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Description</th>
</tr>
</thead>
</table>
| ![Play](play.png) **Play** (during playback from your Personal Planner)  
The green ring rotates clockwise.  
The number, shown with a plus sign, is the number of minutes since the start of the recording. |
| ![+10mins](plus.png) **+10mins** |
| ![Slow-motion play](slow.png) **Slow-motion play**  
The green ring rotates clockwise at half the speed of normal play. |
| ![Pause](pause.png) **Pause** (during Live Pause or Instant Rewind)  
The green ring rotates clockwise.  
The number, shown with a minus sign, is the number of minutes before live TV. |
| ![−10mins](minus.png) **−10mins** |
| ![Slow-motion play](slow.png) **Slow-motion play**  
The green ring rotates clockwise at half the speed of normal play. |
| ![Pause](pause.png) **Pause** (during playback from your Personal Planner)  
The green ring does not move.  
The number, shown with a plus sign, is the number of minutes since the start of the recording. |
| ![+42mins](plus.png) **+42mins** |
| ![Bookmarked](bookmark.png) **Bookmarked** (during Pause of playback from your Personal Planner)  
Shows you have just selected that point to be a Bookmark. |
| ![Pause](pause.png) **Pause** (during Live Pause or Instant Rewind)  
The green ring does not move.  
The number, shown with a minus sign, is the number of minutes before live TV. |
| ![−10mins](minus.png) **−10mins**  
**Note:** When you first press Live Pause, the words 'Live Pause' display instead of the number. |
| ![Fast forward](fast.png) **Fast forward** (during playback from your Personal Planner)  
The green ring rotates clockwise at double-speed, containing the selected fast-forward speed (x2, x6, x12 or x30).  
If the number is a minus number, Fast forward is taking place in Live Pause or Instant Rewind. |
| ![x6](six.png) **x6**  
**+15mins** |
| ![Rewind](rewind.png) **Rewind** (during playback from your Personal Planner)  
The green ring rotates anti-clockwise at double-speed, containing the selected rewind speed (x2, x6, x12 or x30).  
If the number is a minus number, Fast forward is taking place in Live Pause or Instant Rewind. |
| ![x12](twelve.png) **x12**  
**+25mins** |
On-screen symbols

**Skip forward**
The green ring does not move.
The number shows the number of minutes since the start of the recording.

**Skip back**
The green ring does not move.
The number shows the number of minutes since the start of the recording.

**Note**
No playback symbols appear on-screen while the i-search banner or i-box is displayed.
Welcome to SKY

Congratulations – your SKY service is installed. Now you're ready to experience television like never before - SKY will change the way you watch television forever!

Below is some useful information about your SKY installation. If calling your Service Provider, be sure to have these details ready so we can assist you promptly with your enquiry.

My Account Number is: __ __ __ __ __ __ __ __

<table>
<thead>
<tr>
<th>In my room</th>
<th>A</th>
<th>B</th>
<th>C</th>
</tr>
</thead>
<tbody>
<tr>
<td>On my TV, SKY is on...</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>On my VCR, SKY is on...</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>On your TV, access your VCR channel by pressing the AV button on your remote control.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>OR</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>My VCR is tuned on TV channel...</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>When instructed to switch to Channel A, B or C, switch to the channel written above by your installer on the corresponding field.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>